

Elidyr Communities Trust

Annual Return 2025/2026

The Annual Return is an online form that registered adults and children's services providers are legally required to complete each year under the [Regulations and Inspection of Social Care \(Wales\) Act 2016 \(RISCA\)](#). The purpose of Annual Returns is to provide the public with comprehensive, comparable and robust information on the quality of care and support services.

Contents

[Provider: Elidyr Communities Trust](#)

- [Provider summary](#)
- [Training and workforce planning arrangements](#)
- [Regulated services delivered by this provider](#)

[Service: Gamllywd Barns](#)

- [Service summary](#)
- [Service management](#)
- [Service contact details](#)
- [Languages used at the service](#)
- [Service facilities and accommodation](#)
- [Engagement with people using the service](#)
- [Compliance and quality statement](#)
- [Fees charged by the service](#)
- [Complaints processed by the service](#)
- [Staff working at the service](#)

[Service: Elidyr Communities Trust](#)

- [Service summary](#)
- [Service management](#)
- [Service contact details](#)
- [Languages used at the service](#)
- [Service facilities and accommodation](#)
- [Engagement with people using the service](#)
- [Compliance and quality statement](#)
- [Fees charged by the service](#)
- [Complaints processed by the service](#)
- [Staff working at the service](#)

[Service: Victoria House Care Home](#)

- [Service summary](#)
- [Service management](#)
- [Service contact details](#)
- [Languages used at the service](#)
- [Service facilities and accommodation](#)
- [Engagement with people using the service](#)
- [Compliance and quality statement](#)
- [Fees charged by the service](#)
- [Complaints processed by the service](#)
- [Staff working at the service](#)

Provider: Elidyr Communities Trust

Provider summary

The provider was registered on:	10/05/2019
The following lists the provider conditions:	There are no conditions associated to the provider

Training and workforce planning arrangements

Arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider.	ECT has a management system called Qintil to track of all training needs. This highlights staff mandatory training and provides an overview of renewal dates. The Training Coordinator meets with the Head of Care to identify training needs for the following year. We also utilise a staff appraisal training request form, which is also reviewed prior to agreeing the training programme. ECT facilitates two-week training periods throughout the year for mandatory and requested training.
Arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider.	Over the last year we've invested significant effort in recruitment & marketing, we've made applying for jobs as simple as possible and invested in a recruitment portal. Retention has been improved by offering a wider variety of contracts, to enable more flexible working. We've introduced A Staff Wellbeing Strategy and have appointed champions that signpost staff if they come to them with any wellbeing issues along with organised weekly wellbeing activities.

Regulated services delivered by this provider

Service name	Service type	Type of care
Garnllwyd Barns	Care Home Service	Adults Without Nursing
Elidyr Communities Trust	Care Home Service	Adults Without Nursing
Victoria House Care Home	Care Home Service	Adults Without Nursing

Service: Garnllwyd Barns

Service summary

Service Type	Care Home Service
Type of Care	Adults Without Nursing
Approval Date	02/08/2024
Maximum number of places	5
Service Conditions	<ul style="list-style-type: none">The responsible individual for this service is Huw Lloyd Sparkes
How many people in total did the service provide care and support to during the last financial year?	5

Service management

Responsible Individual(s)	Huw Sparkes
Manager(s)	Aonghus Andersson

Service contact details

Service Telephone Number	01446612109
Service Contact Email Address	huwsparkes@elidyrct.ac.uk

Languages used at the service

What is the main language through which the service is provided?	English
Other languages used in the provision of the service	There are no other languages used at the service
Non-verbal communication methods used at the service	<ul style="list-style-type: none">SignalongSocial StoriesTotal CommunicationVisual Communication using Symbols/Pictures (e.g. Communication Board, Picture Cards)Non-formal communication (e.g. body language, facial expressions)

Service facilities and accommodation

<ul style="list-style-type: none">Access to minibus or other transportActivities room (Art, Music, Games, Computers, etc.)Garden(s)Ground-floor accommodation onlyGym / sports facilitiesInternet accessNumber of bathrooms with assisted bathing facilities: 0Number of bedrooms with en-suite facilities: 5Number of communal lounges: 2Number of dining rooms: 1Number of shared bedrooms: 0Number of single bedrooms: 5Residents' kitchenette / communal kitchenWildlife / domesticated animalsWoodland / ponds

Engagement with people using the service

Annual Quality Assurance Questionnaires Residential House Meetings Attendance at Health and Safety Meetings Elidyr Communities Trust Social Media Platform Parents and Guardian Questionnaires Attendance at Trustee Meetings

Compliance and quality statement

Not Inspected - Strong Internal Checks Although we were not inspected by Care Inspectorate Wales during the reporting period, we regularly review the care and support we provide. These reviews give us confidence people are receiving safe, person-centred care which meets their needs and supports their wellbeing.
--

We are confident our service meets the standards set out under section 27(1) of the 2016 Act.

Fees charged by the service

The minimum weekly fee payable during the last financial year?	£1673
The maximum weekly fee payable during the last financial year?	£3707

Complaints processed by the service

Total number of formal complaints made during the last financial year	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	13
--	----

Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Deputy Manager	1	0
Care Worker	11	0
Other Staff	4	0

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	Not relevant to this staff group
Deputy Manager	All staff have completed	Not relevant to this staff group
Care Worker	All staff have completed	Not relevant to this staff group
Other Staff	Not relevant to this staff group	Not relevant to this staff group

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Other Staff	Not relevant to this staff group	Not relevant to this staff group

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Deputy Manager	1	0	0
Care Worker	7	0	0
Other Staff	4	0	0

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Care Worker	0	4
Other Staff	0	0

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0
Deputy Manager	1	0
Care Worker	7	4
Other Staff	1	3

Staff qualifications

Hold required qualification & Working towards required qualification - not apprenticeship

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	0	0
Deputy Manager	1	0
Care Worker	0	0
Other Staff	4	0

Working towards required qualification - apprenticeship & Qualification not required for role

Role type	Working towards required qualification - apprenticeship	Qualification not required for role
Manager	1	0
Deputy Manager	0	0
Care Worker	11	0
Other Staff	0	0

Typical shift patterns

Role type	Typical shift patterns
Care Worker	Days 0700 to 15:00 Evenings 15:00 to 22:00 Sleeping 22:00 to 07:00 Weekends 09:00 to 22:00

Service: Elidyr Communities Trust

Service summary

Service Type	Care Home Service
Type of Care	Adults Without Nursing
Approval Date	10/05/2019
Maximum number of places	55
Service Conditions	<ul style="list-style-type: none">• The responsible individual for this service is Huw Lloyd Sparkes• A maximum of 55 individuals can be accommodated at this service.• Coleg Elidyr Camphill Communities is registered to provide a Care Home Service at Coleg Elidyr, Coleg Elidyr Camphill Communities, Rhandirmwyn, Llandoverly, SA20 0NL
How many people in total did the service provide care and support to during the last financial year?	48

Service management

Responsible Individual(s)	Huw Sparkes
Manager(s)	Carty Fox -Robinson

Service contact details

Service Telephone Number	01550760428
Service Contact Email Address	cartyfoxrobinson@elidyrct.ac.uk

Languages used at the service

What is the main language through which the service is provided?	English
Other languages used in the provision of the service	<ul style="list-style-type: none">• Welsh
Non-verbal communication methods used at the service	<ul style="list-style-type: none">• Intensive interaction• Visual Communication using Symbols/Pictures (e.g. Communication Board, Picture Cards)• Writing (Paper / Whiteboards)• Signalong• Total Communication• Social Stories• Assistive Technology• Objects of reference

Service facilities and accommodation

<ul style="list-style-type: none">• Access to minibus or other transport• Education facility• Garden(s)• Gym / sports facilities• Internet access• Number of bathrooms with assisted bathing facilities: 0• Number of bedrooms with en-suite facilities: 0• Number of communal lounges: 19• Number of dining rooms: 14• Number of shared bedrooms: 0• Number of single bedrooms: 55• On-site parking• Outdoor play area• Outdoor seating / entertainment area• Semi-independent flat• Sensory areas• Stairlift• Wildlife / domesticated animals• Woodland / ponds

Engagement with people using the service

Residential House Meetings Attendance at Trustee Meetings Attendance at Health and Safety Meetings Elidyr Communities Trust Social Media Platform Parents and Guardian Questionnaires Parent Association Meetings Professional Open Day Visit

Compliance and quality statement

Not Inspected - Strong Internal Checks

Although we were not inspected by Care Inspectorate Wales during the reporting period, we regularly review the care and support we provide. These reviews give us confidence people are receiving safe, person-centred care which meets their needs and supports their wellbeing.

We are confident our service meets the standards set out under section 27(1) of the 2016 Act.

Fees charged by the service

The minimum weekly fee payable during the last financial year?	£1020
The maximum weekly fee payable during the last financial year?	£4522

Complaints processed by the service

Total number of formal complaints made during the last financial year	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	87
--	----

Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Deputy Manager	12	0
Senior Care Worker	10	2
Care Worker	75	12
Catering staff	6	0
Other Staff	15	10

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	Not relevant to this staff group
Deputy Manager	All staff have completed	Not relevant to this staff group
Senior Care Worker	All staff have completed	Not relevant to this staff group
Care Worker	All staff have completed	Not relevant to this staff group
Catering staff	Not relevant to this staff group	Not relevant to this staff group
Other Staff	Not relevant to this staff group	Not relevant to this staff group

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Catering staff	Not relevant to this staff group	All staff have completed
Other Staff	Not relevant to this staff group	Not relevant to this staff group

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Deputy Manager	12	0	0
Senior Care Worker	10	0	0
Care Worker	62	0	0
Catering staff	5	1	0
Other Staff	5	0	10

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Senior Care Worker	0	0
Care Worker	0	13
Catering staff	0	0
Other Staff	0	0

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0
Deputy Manager	12	0
Senior Care Worker	10	0
Care Worker	53	22
Catering staff	0	6
Other Staff	12	3

Staff qualifications

Hold required qualification & Working towards required qualification - not apprenticeship

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	1	0
Deputy Manager	12	0
Senior Care Worker	6	0
Care Worker	31	0
Catering staff	0	0
Other Staff	0	0

Working towards required qualification - apprenticeship & Qualification not required for role

Role type	Working towards required qualification - apprenticeship	Qualification not required for role
Manager	0	0
Deputy Manager	0	0
Senior Care Worker	4	0
Care Worker	44	0
Catering staff	0	0
Other Staff	0	0

Typical shift patterns

Role type	Typical shift patterns
Senior Care Worker	Morning 07:00 till 15:30 Evenings 15:30 till 22:00 Sleep staf 22:00 till 07:00am, weekends 09:00 till 22:00.
Care Worker	Morning 07:00 till 15:30 Evenings 15:30 till 22:00 Sleep staf 22:00 till 07:00am, weekends 09:00 till 22:00.

Service: Victoria House Care Home

Service summary

Service Type	Care Home Service
Type of Care	Adults Without Nursing
Approval Date	10/05/2019
Maximum number of places	10
Service Conditions	<ul style="list-style-type: none">• The responsible individual for this service is Huw Lloyd Sparkes• A maximum of 10 individuals can be accommodated at this service• Coleg Elidyr Camphill Communities is registered to provide a Care Home Service at Victoria House Care Home, Church Street, Llangadog, SA19 9AA
How many people in total did the service provide care and support to during the last financial year?	9

Service management

Responsible Individual(s)	Huw Sparkes
Manager(s)	Kelly Woodall

Service contact details

Service Telephone Number	01550777553
Service Contact Email Address	kellywoodall@elidyrct.ac.uk

Languages used at the service

What is the main language through which the service is provided?	English
Other languages used in the provision of the service	<ul style="list-style-type: none">• Welsh
Non-verbal communication methods used at the service	<ul style="list-style-type: none">• Picture Exchange Communication System (PECS)• Other Sign Language (e.g. Deafblind Manual, Visual Frame Signing)• Social Stories• Total Communication• Signalong

Service facilities and accommodation

<ul style="list-style-type: none">• Access to minibus or other transport• Activities room (Art, Music, Games, Computers, etc.)• Bar / Café• Close to local shops / amenities• Garden(s)• Gym / sports facilities• Internet access• Lifts• Near public transport• Number of bathrooms with assisted bathing facilities: 0• Number of bedrooms with en-suite facilities: 0• Number of communal lounges: 2• Number of dining rooms: 1• Number of shared bedrooms: 0• Number of single bedrooms: 10• Outdoor seating / entertainment area• Quiet areas• Residents' kitchenette / communal kitchen• Stairlift• TV point• Woodland / ponds
--

Engagement with people using the service

Compliance and quality statement

Inspected - Delivering Quality Care

During the reporting period, Care Inspectorate Wales visited our service. We're proud their findings show we provide safe, effective, and supportive care for the people who use our services, meeting the required standards under section 27(1) of the Regulation and Inspection of Social Care (Wales) Act 2016.

We also carry out regular reviews to make sure the care and support we offer continues to meet people's needs and helps them achieve positive outcomes.

Fees charged by the service

The minimum weekly fee payable during the last financial year?	£953
The maximum weekly fee payable during the last financial year?	£1450

Complaints processed by the service

Total number of formal complaints made during the last financial year	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	6
--	---

Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Deputy Manager	1	0
Care Worker	5	0
Other Staff	6	2

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Other Staff	Not relevant to this staff group	Not relevant to this staff group

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Other Staff	Not relevant to this staff group	Not relevant to this staff group

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Deputy Manager	1	0	0
Care Worker	5	0	0
Other Staff	4	0	2

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Care Worker	0	0
Other Staff	0	0

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	0	1
Deputy Manager	1	0
Care Worker	2	3
Other Staff	3	3

Staff qualifications

Hold required qualification & Working towards required qualification - not apprenticeship

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	1	0
Deputy Manager	1	0
Care Worker	5	0
Other Staff	6	0

Working towards required qualification - apprenticeship & Qualification not required for role

Role type	Working towards required qualification - apprenticeship	Qualification not required for role
Manager	0	0
Deputy Manager	0	0
Care Worker	0	0
Other Staff	0	0

Typical shift patterns

Role type	Typical shift patterns
Care Worker	Morning 07:00am till 15:30pm Evening 15:30pm till 22:00pm Sleepin staff 22:00pm till 07:00am Weekends 09:00 till 22:00